

Greater Manchester

Victims' Services

gmvictims.org.uk

GREATER MANCHESTER  
**POLICE**



## HOW TO REFER SOMEONE

Call the referral line  
**0161 200 1950**

or

Complete the referral form on the next page and send to the e-mail address detailed on the form.

Remember you **MUST** obtain the consent of the victim

## HOW TO REFER YOURSELF

**0161 200 1950 (9am-7pm)**  
**0808 16 89 111 (24 hour)**

[www.gmvictims.org.uk](http://www.gmvictims.org.uk)  
(call back and live chat services)

[greater.manchester@victimsupport.org.uk](mailto:greater.manchester@victimsupport.org.uk)

## WHO ARE VICTIMS' SERVICES?

Greater Manchester Victims' Services is commissioned to Victim Support; an independent charity who provide support to victims of crime. They act as the gateway to local and GM wide victims' services and work to ensure that victims receive the right support from the right agency.

Whilst Victim Support provide much needed emotional and practical support to victims of all crime, the help they provide to those who are particularly vulnerable can be essential in helping them to cope, recover and begin to move forwards.

Vulnerable victims of crimes such as Domestic Abuse, Stalking & Harassment and Hate Crime can often feel alone, afraid and isolated. Victim Support are able to offer a listening ear whenever these victims need advice, advocacy or simply somebody to talk too and they can help victims access specialist support when required.

## WHAT CAN VICTIMS' SERVICES DO?

- Listen & reflect • Assess needs • Help to make sense of the situation •
- Act as an advocate • Explain processes • Provide practical support (including forms) •
- Provide Information • Refer and signpost • Offer crime prevention and safety advice •
- Maintain contact • Manage expectations • Provide 24 hour telephone support •

Greater Manchester Victims' Services are commissioned to Victim Support - an independent charity and confidential support service. Charity number: 298028. Where there is a disclosure of a risk of harm, safeguarding processes will be followed.