



BUCKTON VALE PRIMARY SCHOOL

Parent Questionnaire January 2012. 84 questionnaires were returned, representing 99 children. Percentages worked out based on numbers of answers received per question. Some parents declined/were unable to answer certain questions.

Reception	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
17	12	15	12	18	11	14

		Agree fully	Agree slightly	Neither agree or disagree	Disagree slightly	Disagree fully
WELL BEING						
1	My child is happy at Buckton Vale	81%	13%	2%	5%	0%
2	My child has friends at school.	89%	8%	1%	1%	0%
3	There is a happy atmosphere at school.	55%	28%	12%	6%	0%
4	I feel welcome when I come into school.	45%	28%	14%	8%	5%
5	Buckton Vale has a good reputation.	16%	26%	20%	23%	15%
6	The school buildings are well maintained.	44%	43%	10%	4%	0%
7	The school site is sufficiently secure.	25%	38%	12%	20%	5%
8	The classrooms are clean, tidy, and Attractive and provide an effective working environment for my child.	37%	43%	16%	2%	2%
9	The outdoor environment at Buckton Vale is Effective at supporting creativity and learning.	45%	40%	9%	5%	1%
10	Buckton Vale is teaching my child how to be more environmentally friendly.	33%	37%	28%	1%	1%
CURRICULUM						
11	I am kept informed about what my child is Learning in school.	17%	33%	15%	23%	12%
12	My child is making good progress.	38%	41%	11%	8%	2%
13	I am kept informed about how my child is getting on.	13%	29%	15%	28%	16%
14	I am given enough information about how I can support my child at home.	13%	26%	13%	29%	19%
15	I would attend parent subject workshops to gain a greater understanding of how I can support my child at home in maths.	78%	4%	8%	8%	2%
16	I would attend parent subject workshops to gain a greater understanding of how I can support my child at home in reading.	75%	9%	10%	5%	2%
17	I would attend parent subject workshops to gain a greater understanding of how I can support my child at home in writing.	80%	6%	10%	2%	2%
18	I know what my child's maths target is.	6%	5%	18%	25%	47%
19	I know what my child's reading target is.	6%	9%	20%	19%	46%
20	I know what my child's writing target is.	4%	9%	22%	19%	46%
21	The teaching at Buckton Vale is good.	26%	33%	24%	13%	5%
22	Buckton Vale has high expectations for my child.	10%	24%	45%	12%	10%

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		Agree fully	Agree slightly	Neither agree or disagree	Disagree slightly	Disagree fully
23	Buckton Vale ensures that my child reaches their full potential.	6%	31%	31%	20%	12%
24	I understand the homework expectations in my child's year group.	24%	24%	12%	21%	20%
25	I think my child gets a suitable amount of homework for their age.	24%	34%	8%	15%	19%
26	My child's teacher tells my child what they have done well in their homework and what they need to do next to make it even better.	16%	24%	17%	19%	24%
ENRICHMENT AND EXTRA CURRICULAR ACTIVITIES						
27	School trips and visits are worthwhile experiences.	51%	15%	21%	10%	4%
28	Buckton Vale provides a varied range of enrichment weeks and activities.	12%	19%	30%	20%	20%
29	Buckton Vale runs enough after school clubs.	30%	17%	21%	16%	16%
BEHAVIOUR AND PASTORAL CARE						
30	I think the school's system of rewarding and praising children are effective.	23%	36%	24%	12%	6%
31	I think the school's system of discipline is effective.	20%	29%	29%	14%	8%
32	I am confident that Buckton Vale deals with inappropriate behaviour effectively.	23%	19%	32%	16%	9%
33	Buckton Vale's values and attitudes have a positive effect on my child.	35%	31%	25%	7%	2%
34	Buckton Vale treats my child fairly.	37%	36%	19%	6%	1%
35	My child is confident that should they have a problem, there is someone they can go to in school who will listen to them.	38%	33%	11%	11%	7%
36	My child enjoys playtimes and lunchtimes.	70%	16%	7%	6%	1%
37	My child finds school meals enjoyable.	36%	26%	18%	12%	8%
38	Buckton Vale helps to promote a healthy lifestyle.	48%	31%	17%	4%	0%
COMMUNICATION						
39	The class based adults (teachers and support staff) are approachable when needed.	45%	22%	21%	8%	4%
40	I feel welcomed into the school when coming to the main reception.	34%	35%	13%	12%	6%
41	It is easy to arrange a meeting with the Headteacher.	9%	9%	51%	15%	15%
42	Enquiries on the phone or at reception are dealt with efficiently and with a smile.	27%	38%	20%	13%	2%
43	Ordering and buying uniform from the school is easy.	32%	30%	19%	8%	11%
44	The ParentMail service has helped me stay in touch with events.	53%	26%	11%	5%	5%
45	Parent consultation meetings provide me with the information I require about my child's progress and achievement.	31%	35%	15%	14%	5%

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46	The end of year school report is easy to understand.	42%	32%	13%	8%	4%
47	The end of year school report provides me with the information I require about my child's progress and achievement.	28%	41%	13%	13%	5%
		Agree fully	Agree slightly	Neither agree or disagree	Disagree slightly	Disagree fully
48	The weekly newsletter provides me with clear information regarding what has happened in school but also about future events.	51%	38%	6%	6%	0%
49	The school website provides me with clear information regarding what has happened in school but also about future events.	35%	29%	21%	12%	2%
50	I understand the role of the school Governors.	18%	21%	15%	20%	26%
51	I feel that I can approach the school with questions, suggestions or a problem.	24%	25%	14%	25%	13%
52	I believe my concerns would be dealt with by the school in a satisfactory manner.	16%	24%	26%	19%	15%
53	The school is led and managed well.	4%	7%	23%	17%	50%
54	The school encourages parents and guardians to play an active part in school life.	12%	18%	18%	31%	22%
55	As a parent I feel valued and informed about decisions regarding the school.	9%	14%	15%	20%	41%

		0	1	2	3	4+
56	In the last 12 months, how many times have you attended a school performance (achievement assembly, nativity etc)?	6%	15%	28%	22%	28%
57	In the last 12 months, how many times have you visited the school for a fundraising event (Christmas fair, summer fair, Disco etc.)?	6%	16%	21%	28%	28%
58	In the last 12 months, how many times have you visited the school for an information evening (parent consultation, residential trip etc)?	5%	13%	40%	22%	20%
59	In the last 12 months, how many times have you volunteered your time to help in school?	44%	27%	11%	6%	12%

What do you like most about Buckton Vale Primary School?

- The teachers are very dedicated and approachable.
- My child feels happy and safe and finds learning fun.
- Location and the outdoor environment the children have access to.
- Attitude of the children.

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- Nice children with parents that care.
- The weekly newsletters/class information.
- Good learning.
- A good range of extra-curricular activities.
- School thinks about the whole child – not just academic achievements.
- The community feel about it.
- Good relationships between staff and children.

How can we make Buckton Vale Primary School even better?

- Better communication.
- Addressing the standards of teaching/stop teachers being complacent.
- Become more community spirited.
- Consistency of clubs/more at lunch time.
- Educating parents in the methods used to teach so they can support more at home.
- Class assemblies.
- Better leadership and management.
- New resources – reading books.
- Be 100% committed to safeguarding.
- Suggestion box.
- Better use of notice boards around school.
- Playtimes better supervised.
- Making parental concerns an issue.
- Interim progress reports.
- Before and after school clubs.
- Keep parents more informed of their child's progress.
- Parent's forum.
- PTA.
- More class information on the website.

What are the school's strengths and weaknesses with regard to communicating with parents/carers

- Newsletters/class newsletters are a good tool.
- Website – not all classes are updated.
- Lots of letters/notes not enough face to face.
- Parentmail.
- Teachers in playground at 3.15 seem too busy to approach/ Headteacher not visible.
- Need to find more ways for parents who can't get into school.
- Not enough notice given.
- Not informing parents when a teacher goes off on long term sick leave.
- School is accommodating and very good when an appointment is made with them.
- Poor administration.
- Poor communication unless fundraising requests.
- It is good that we can email teachers as there can sometimes be a queue to speak to them.
- More consideration for working parents.
- Not enough individual communication.

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- Teachers always happy to help.

What would you like the school to do to improve the communication with parents/carers?

- Reply to notes sent to teachers.
- More feedback regarding targets and levels.
- Daily diary between home and school.
- Reports and parents evenings termly – also made more formal.
- Good parent information letter for new starters.
- More notice for events.
- Split infant/juniors newsletters.
- More parent workshops.
- Be more organised and get information out sooner/clearer delivery.
- Suggestion box.
- Weekly slots to see teachers to discuss progress.
- Explain things better to new parents.
- Update all class sections on website.
- All staff to use email.
- Staff photos on website.
- Notice boards use more.
- Use parent mail daily to let parents know clubs are going ahead.

What changes have you seen at Buckton Vale in the past 12 months?

- School has been on a steady decline.
- A lot of teacher absences/leaving.
- New reception is much better.
- Unfriendly welcome to school by office staff and teachers.
- Improved communication in the past few weeks.
- Events are now ticketed.
- A more open and assessable school to parents being involved.
- Inconsistent teaching.
- consistency of homework improving.
- welcome to see a member of leadership on the playground in the morning.
- improved security.
- year 4 not going swimming anymore.
- pumps to shoes.
- low staff morale /staff appear unhappy.
- poor Ofsted report.

What changes would you like to see in the next 12 months?

- Uniform need tightening up on.
- Too many children arrive late.

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- A strong management team to move BV forward.
- Further improve and get a better Ofsted report.
- More settled teaching staff.
- Up to date website for all years.
- More formal parents' evenings more frequently.
- PTA/parents forum.
- More parent workshops.
- More progress reports.
- Clear channels for information sharing.
- Issues dealt with swiftly and feedback given.
- Better leadership/strong Headteacher in place.
- More guidance on how to support at home.
- Not as many supply teachers.
- Children involved in own target setting.
- More school trips.
- Harder more challenging work set.
- Better communication.
- More parental involvement.
- Higher staff morale.
- A clear strategy on behaviour management.
- Standards of teaching brought up to good.
- More cooperation between parents and school.
- No year 4-5 class.
- Parents welcomed into school.
- A Headteacher to lead the school back to being good.

Any other comments

- Overall I am very happy with the school.
- Could the children be allowed into school on arrival not wait for the bell as 8.55am?
- My children say there is not enough time to eat at lunch time.
- I think school can achieve and get out of this mess with support from us all.
- It would be useful to put faces to governor's names.
- BV is going through a difficult time at the moment but we are confident this will improve and are encouraged by the few changes that have already taken place.
- I like the positive attitude in the newsletters and how suggestions have been adopted already.
- My son loves coming to BV and we are very happy with the way he has progressed since September.
- I like BV and we are sure it can overcome the problems that have come to light.
- From here on can only get better!
- The procedure for the end of the day needs to be clearer.
- There seems to be very few educationally linked visits which is a shame.
- Generally we are very happy with the school, there are issues as we know, but I am sure if we all work together it will be a brilliant school again.
- I like the school; my daughter is settled and has been from day one. I wouldn't dream of moving her.

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- I feel sad about what has happened to the school, but in no way does this make me feel any different about the school.
- BV has to now move on so our children don't suffer, we need openness from all side and a willingness to work as one.
- I am pleased to say I have seen immediate improvements which is reassuring.
- School/teachers have great potential, with better leadership let's hope Ofsted result can be improved and give our children the best education.